

The **VIP** family of plans

Cherries are rich in cyanidins which may help to prevent cancer.

The VIP family of plans allows you to choose a health insurance policy that fits your particular needs. This document sets out the benefits and Policy Limits that apply under each of the VIP plans to help you decide which plan may suit you. This document is provided to assist you to compare the benefits and Policy Limits only - for actual benefits and the terms and conditions that apply you should refer to the Terms and Conditions and the Schedule of Benefits. Note that all Policy Limits include GST charged by the providers.

Where capitalised terms are used in this Schedule of Benefits, it means that the word has a special medical or legal meaning set out in the Terms and Conditions of Insurance.

This Schedule of Benefits should be read together with the Prosthesis Schedule, which is available on the website (www.southerncross.co.nz/plans) or by calling Southern Cross on 0800 800 181. Eligibility Criteria may apply to some procedures, please refer to www.southerncross.co.nz/society/eligibilitycriteria.

VIP Plan 1 includes benefits listed under the Surgical and Medical Treatment and Other Benefits headings below.

SURGICAL AND MEDICAL TREATMENT Eligibility Criteria may apply.

VIP Plan 1

MAXIMUM PAYABLE PER PERSON \$100,000 per Operation

Surgery performed in a Certified Private Facility or other Southern Cross approved facility Surgery performed by a Medical Practitioner Band II, III or IV, an Oral Surgeon or a Medical Practitioner vocationally registered in diagnostic and interventional radiology in private practice.

Surgeon Fees, Anaesthetist Fees, Intensivist Fees

Hospital Charges: Accommodation, Operating Theatre Fee

Ancillary Hospital Charges - includes: anaesthetic supplies, dressings, Drugs (prescribed and taken in hospital), special in-hospital nursing, x-ray examination, ECG, in-hospital post-operative physiotherapy.

Disposable Laparoscopic Equipment

Prosthesis Schedule applies

Reimbursement for oral surgery relates to all procedures undertaken during the one Operation. No cover is provided for implants, and the benefit also excludes periodontal, orthodontic and endodontal procedures.

There is no cover for subsequent breast reconstruction surgery (including procedures related to, $associated \ with, \ or \ as \ a \ consequence \ of \ the \ member's \ first \ Medically \ Necessary \ breast \ reconstruction$ surgery) unless it is completed within two years of the member's first Medically Necessary breast reconstruction surgery (following a Medically Necessary mastectomy).

Cardiac Surgery performed in a Certified Private Facility or other Southern Cross approved facility

Cardiac surgery performed by a Medical Practitioner Band IV in private practice.

Surgeon Fees, Anaesthetist Fees, Intensivist Fees

Perfusionist Fees - including bypass machine supplies and off-bypass stabilisation consumables.

Hospital Charges: Accommodation, Operating Theatre Fee

Intensive Post-operative Care – including special nursing.

Ancillary Hospital Charges - including anaesthetic supplies, ECG and specialised x-ray, intravenous fluids, irrigating solutions, dressings, in-hospital post-operative physiotherapy and Drugs (prescribed and taken in hospital).

Prostheses

Prosthesis Schedule applies

\$100,000 per Operation

AFFILIATED PROVIDER ONLY SURGICAL TREATMENT

VIP Plan 1

The following surgical treatments must be performed by an Affiliated Provider to be eligible for cover under the Policy. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider, less any Excess. In order to receive cover the treatment must be Medically Necessary and meet applicable Eligibility Criteria. Please be aware that not all procedures are available from all Affiliated Providers or in all areas.

Adenoidectomy

Balloon sinuplasty

Carpal tunnel release

Catheter based cardiology procedures

Coronary angiogram and/or angioplasty, electrophysiology studies and ablation of cardiac arrhythmias, percutaneous patent foramen ovale (PFO) closure and percutaneous atrial septal defect (ASD) closure.

Cholecystectomy

Cholecystectomy and associated procedures.

Corneal crosslinking

CT angiogram

CT coronary angiogram

On referral by a Medical Practitioner Band III or IV in private practice.

Endoscopic modified Lothrop

Eye surgery

Cataract surgery, excision of pterygium, excision of pinguecula. Cataract surgery cover is limited to the surgical insertion of a standard monofocal intraocular lens only (there is no cover for the additional cost of any other type of surgically implanted intraocular lens for correction of refractive visual errors). This benefit includes cover for follow-up consultations within six weeks of eligible cataract surgery.

Gastrointestinal endoscopy

Gastroscopy and associated procedures, colonoscopy and associated procedures, balloon enteroscopy, wireless pH capsule and wireless capsule endoscopy.

Grommets

Insertion and/or removal of grommets in theatre.

Hernia repair

Femoral, hiatus, inguinal and umbilical hernia repair.

Hip joint replacement

Primary hip joint replacement.

Intravitreal injections

Intravitreal injections must be performed by a Medical Practitioner Band IV who is also an Affiliated Provider, unless there are no Affiliated Providers within 100km of your home.

Cover for Drug costs is limited to \$100 per injection regardless of the type of Drug used.

Knee joint replacement

Primary total knee joint replacement, primary partial (hemi) knee joint replacement.

Laparoscopic renal cryotherapy

Laser eye treatment

YAG laser capsulotomy, laser iridotomy, laser iridoplasty, laser trabeculoplasty, photocoagulation of the retina, pan retinal laser, macular laser.

Mohs surgery

This benefit includes cover for excision and closure and follow-up consultations within six weeks of eligible Mohs surgery.

MR angiogram

On referral by a Medical Practitioner Band II, III or IV in private practice.

Peripheral angiography

Peripheral angiogram and/or angioplasty.

Prostate treatment

Laparoscopic prostatectomy, prostate brachytherapy, external beam radiotherapy, prostate cryotherapy, radical retropubic prostatectomy, perineal prostatectomy, transurethral resection of prostate (TURP), open enucleation of prostate, laser resection of prostate and robotically assisted laparoscopic prostatectomy.

Sacral nerve stimulation

No reimbursement will be made towards the cost of the stimulation device.

Skin lesion removal

Excision of skin lesions under general anaesthetic or IV sedation.

Tonsillectomy

Tooth extraction

Varicose vein (legs)

Endovenous laser treatment, Ultrasound guided sclerotherapy, Varicose vein surgery, VNUS closure and duplex vein mapping. Cover is limited to two Varicose Vein Procedures per leg per Lifetime.

Vasectomy

After two years of continuous cover. This benefit does not include reversals.

SURGICAL AND MEDICAL TREATMENT CONTINUED Eligibility Criteria may apply. VIP Plan 1

Cancer Care

Chemotherapy

Treatment provided by a Medical Practitioner Band III or IV vocationally registered in oncology in private practice, either as an out-patient or in a Certified Private Facility or other Southern Cross approved facility in New Zealand. Includes the cost of materials, Chemotherapy Drugs, hospital accommodation (on a single room basis, excluding suites) and ancillary hospital charges.

\$60,000 per Claims Year

Maximum also includes reimbursement of the actual. cost up to \$10,000 per Claims Year for non-Pharmac Approved MedSafe indicated Chemotherapy Drugs.

Radiotherapy

private practice.

Must be performed by an Affiliated Provider.

Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider, less any Excess. Please note not all procedures are available from all Affiliated Providers or in all areas, and that a limited range of radiotherapy treatments are funded. This benefit is inclusive of any radiotherapy planning and radiation treatment (does not include cover for initial or followup oncologist consultations, Drugs, hospital accommodation, other Healthcare Services, or follow-up CT scans).

Home Nursing \$175 per day Post-operative nursing commencing within 14 days of related surgery and performed by a registered nurse in private up to \$2,800 per Claims Year

Post-operative physiotherapy \$60 per visit $Post-operative\ physiotherapy\ by\ a\ physiotherapist\ registered\ with\ the\ Physiotherapy\ Board\ of\ New\ Zealand\ and\ in$

Includes cover for treatment by a registered hand therapist registered with the New Zealand Association of Hand Therapists, and in private practice.

Must be performed within six months after related surgery.

practice on the referral of a registered Medical Practitioner.

Post-operative speech and language therapy

Post-operative treatment by a qualified speech and language therapist who is a member of the NZSTA following referral from a Medical Practitioner.

Must be performed within six months after related surgery.

Overseas Treatment

Reimbursement is available for receipted medical expenses (not accommodation or transport) for the cost of Medically Necessary treatment not available in the public or private sector within New Zealand, following approval from Southern Cross, based on a medical report the member provides before treatment takes place. The treatment must be recommended by a Medical Practitioner Band III or IV in private practice. Ordinary Policy Exclusions apply.

Non-surgical hospitalisation

Referred by and under the control of a Medical Practitioner Band III or IV in private practice for treatment, $convalescence\ or\ observation\ in\ a\ Certified\ Private\ Facility.\ Includes\ reimbursement\ for\ hospital\ accommodation$ (on a single room basis, excluding suites) and ancillary hospital charges. Excludes hospice, geriatric and psychiatric hospital care.

Psychiatric Hospitalisation

Minor Surgery

Referred by and under the control of a Medical Practitioner vocationally registered in psychiatry for treatment, convalescence or observation in a Certified Private Facility. Includes reimbursement for hospital accommodation and ancillary hospital charges.

Minor skin surgery

Performed by a Medical Practitioner Band III or IV, or an Affiliated Provider in private practice under a local

Excision and radiosurgery of skin lesions must be performed by an Affiliated Provider to be eligible for cover under your Policy. Please be aware that not all procedures are available from all Affiliated Providers or in all areas. Excludes Mohs surgery – refer to the benefit on page 2.

ingrown toenails.

Post mastectomy Allowance to achieve breast symmetry Payable on receipt of a medical report by a Medical Practitioner Band IV prior to surgery.

 $Treatment\ must\ be\ completed\ within\ two\ years\ of\ initial\ reconstruction\ following\ eligible\ mastectomy.$

Performed by a Medical Practitioner Band I in private practice including removal of cysts, skin lesions and

up to \$300 per Claims Year

\$70 per visit up to \$350 per Claims Year

\$10,000 per Claims Year

\$60,000 per Claims Year

\$330 per night

\$200 for Drugs/ancillary \$1,650 per admission (including accommodation Drugs/ancillary)

\$7,500 per Claims Year

\$450 per Operation

\$2,500 one-off payment per Lifetime

Loyalty Benefit

Sterilisation After two years of continuous cover. Does not include reversals. Surgery reimbursement levels apply

A vasectomy must be performed by an Affiliated Provider to be eligible for cover under this Policy. Refer to the list of Affiliated Provider only surgical treatment.

\$5,000 one-off payment

Bilateral Breast Reduction Allowance

After three years continuous cover. Payable on receipt of a medical report by a Medical Practitioner Band IV prior to the prior of thsurgery, (this Allowance also includes any subsequent treatment that may be required).

Gastric Banding/Bypass Allowance

After three years of continuous cover. Payable on receipt of a medical report by a Medical Practitioner Band IV prior to surgery, (this Allowance also includes any subsequent treatment that may be required).

\$7,500 one-off payment

OTHER BENEFITS

VIP Plan 1

Public Hospital Cover

Public Hospital

If specifically accepted in writing by Southern Cross prior to treatment, treatment in a District Health Board (DHB) facility or under the direct or indirect control of a DHB will be covered up to the stated maximums in this Policy.

Public Hospital - Cash Grant

For overnight admissions for other than Accident, Treatment Injury or maternity conditions. A copy of the hospital discharge summary must accompany the claim form.

\$50 per night up to \$2,400 per Claims Year

Hospice Cover

For overnight admissions for other than Accident or Treatment Injury conditions.

Child \$25 per night up to \$250 per admission

up to \$1,200 per Claims Year Adult \$50 per night up to \$500 per admission up to \$2,400 per Claims Year

Waiver Of Premium

Upon the death of the Policyholder from a cause other than an Accident before age 60 years, the surviving Dependants will continue to qualify for the cover provided by the existing Policy free of charge for 24 months, from the date of the Policyholder's death.

Parent Accommodation Allowance

For hospital expenses incurred when accompanying a Dependant Child where accommodation is provided in a Certified Private Facility.

\$100 per day \$500 per Operation

Travel and Accommodation Allowance

When private treatment is not available in the member's hometown or city and the member has to travel more than 100km from home to receive an eligible Healthcare Service. Payable to cover the person covered by this Policy $receiving the \ eligible \ Health care \ Service \ and \ a \ support \ person. \ Payable \ for \ public \ transport \ costs \ and \ hotel/motel$ rooms within New Zealand only.

\$500 per Claims Year

Accident and Treatment Injury Cover

If the ACC refuses to cover the cost of treatment in a Certified Private Facility or in the event that the member's ACC refunds are less than those that apply for non-Accident or non-Treatment Injury conditions under this Policy, Southern Cross may make up the difference, if any, between the ACC contribution to the cost of treatment and the maximum payable under this Policy. The total refunded by Southern Cross, together with the payment made by ACC will not exceed the maximum payable under this Policy.

SPECIALISTS AND TESTS Eligibility Criteria may apply.

VIP Plan 1

Performed by a Medical Practitioner vocationally registered in Diagnostic & Interventional Radiology and carried out $within \, six \, months \, before \, or \, after \, related \, surgery \, in \, a \, Certified \, Private \, Facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Southern \, Cross \, approved \, facility \, or \, other \, Cross$ X-ray Includes x-rays performed by an Oral Surgeon.

\$10,000 per Claims Year (in total)

Mammography

Ultrasound

Nuclear Scanning Referred by a Medical Practitioner Band II, III or IV in private practice.

Myocardial perfusion scan Referred by a Medical Practitioner Band II, III or IV in private practice.

Computed Axial Tomography (CT/CAT Scan) Must be performed by an Affiliated Provider, and be Medically Necessary. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$10,000 per Claims Year (in total) listed above. Please be aware that not all procedures are available from all Affiliated Providers or in all areas. Cone Beam Computed Tomography (CBCT) must be referred by a Medical Practitioner Band IV or an Oral Surgeon. Magnetic Resonance Imaging (MRI Scan) Referred by a Medical Practitioner Band II, III or IV in private practice. Must

be performed by an Affiliated Provider and be Medically Necessary. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$10,000 per Claims Year (in total) listed above. Please be aware that not all procedures are available from all Affiliated Providers or in all areas.

Positron Emission Tomography / Computed Tomography (PET/CT)

Must be performed by an Affiliated Provider on referral by a Medical Practitioner Band III or IV in private practice. Cover is limited to specific diagnosed cancers only. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$2,500 per Claims Year (in total). Please be aware that not all procedures are available from all Affiliated Providers or in all areas.

\$2,500 per Claims Year

SPECIALISTS AND TESTS CONTINUED Eligibility Criteria may apply.

VIP Plan 1

Tests

Carried out within six months before or after related surgery in a Certified Private Facility or other Southern Cross approved facility. Tests must be carried out following referral by a Medical Practitioner Band III or IV in private practice.

Cardiac Tests

Diagnostic Tests Optical Coherence Tomography must be performed by an Affiliated Provider, on referral by a Medical Practitioner Band IV, unless there are no Affiliated Providers within 100km of the member's home. Heidelberg Retinal Tomography (HRT) and GDx Retinal scanning must be performed by an Affiliated Provider, on referral by a Medical Practitioner Band IV. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$3,000 per Claims Year (in total). Please be aware that not all procedures are available from all Affiliated Providers or in all areas.

\$5,000 per Claims Year \$3,000 per Claims Year (in total)

Consultations

Carried out within six months before or after related surgery (unless specifically noted).

Medical Practitioner Band II

Medical Practitioner Band III

Medical Practitioner Band IV includes consultations by a Medical Practitioner Band IV registered in Anaesthesia for chronic pain or pre-operative clinic consultations only.

Oncologist

Consultations do not have to be carried out within six months before or after surgery.

Oral Surgeon

Dietitian consultations

Treatment six months before or after related surgery by a dietitian registered with the New Zealand Dietitian Board, and in private practice.

On referral by a Medical Practitioner Band III or IV.

\$5,000 per Claims Year (in total)

\$100 per consultation up to \$500 per Claims Year

VIP Plan 2 includes all benefits from VIP Plan 1 except Specialists and Tests heading on page 4, these are replaced by the benefits listed under Specialists and Tests heading below.

SPECIALISTS AND TESTS Eligibility Criteria may apply.

VIP Plan 2

Imaging

\$60,000 per Claims Year (in total)

Performed by a Medical Practitioner vocationally registered in Diagnostic & Interventional Radiology and carried out in a Certified Private Facility or other Southern Cross approved facility.

X-ray Includes x-rays performed by an Oral Surgeon.

Mammography

Ultrasound

Nuclear Scanning Referred by a Medical Practitioner Band II, III or IV in private practice.

Myocardial perfusion scan Referred by a Medical Practitioner Band II, III or IV in private practice.

Computed Axial Tomography (CT Scan) Must be performed by an Affiliated Provider and be Medically Necessary. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$60,000 per Claims Year (in total) listed above. Please be aware that not all procedures are available from all Affiliated Providers or in all areas. Cone Beam Computed Tomography (CBCT) must be referred by a Medical Practitioner Band IV or an Oral Surgeon.

Magnetic Resonance Imaging (MRI Scan) Must be performed by an Affiliated Provider and be Medically Necessary. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$60,000 per Claims Year (in total) listed above. Please be aware that not all procedures are available from all Affiliated Providers or in all areas.

Positron Emission Tomography / Computed Tomography (PET/CT)

Must be performed by an Affiliated Provider on referral by a Medical Practitioner Band III or IV in private practice. Cover is limited to specific diagnosed cancers only. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$2,500 per Claims Year (in total). Please be aware that not all procedures are available from all Affiliated Providers or in all areas.

\$2,500 per Claims Year

Test

Carried out in a Certified Private Facility or other Southern Cross approved facility. Tests must be carried out following referral by a Medical Practitioner Band III or IV in private practice.

Cardiac Tests

Diagnostic Tests Optical Coherence Tomography must be performed by an Affiliated Provider, on referral by a Medical Practitioner Band IV, unless there are no Affiliated Providers within 100km of the member's home. Heidelberg Retinal Tomography (HRT) and GDx Retinal scanning must be performed by an Affiliated Provider, on referral by a Medical Practitioner Band IV. Unless the Policyholder is advised otherwise by Southern Cross and/or the Affiliated Provider, Southern Cross will pay 100% of the amount charged by the Affiliated Provider up to the \$3,000 per Claims Year (in total). Please be aware that not all procedures are available from all Affiliated Providers or in all areas.

\$5,000 per Claims Year \$3,000 per Claims Year (in total) Audiologist
Performed by a member of the NZ Audiological Society.
Audiometric Tests including: Brain Stem Evoked Response
Performed by a member of the NZ Audiological Society.

Audiometric Tests including: Brain Stem Evoked Response
Performed by a member of the NZ Audiological Society.

Allergy Testing
Laboratory Tests (incurred charges)

\$70 per Claims Year
Consultations

\$5,000 per Claims Year (in total)

Medical Practitioner Band II

Medical Practitioner Band III

Medical Practitioner Band IV includes consultations by a Medical Practitioner Band IV registered in Anaesthesia for chronic pain or pre-operative clinic consultations only.

Oncologist

Oral Surgeon

Dietitian consultations
Treatment by a dietitian registered with the New Zealand Dietitian Board, and in private practice.
Un referral by a Medical Practitioner Band III or IV.

Psychiatrist

\$200 per Claims Year

Obstetrics

\$1,500 per Policy per Claims Year

After one year of continuous cover, reimbursement for obstetric care carried out by a Medical Practitioner vocationally registered in obstetrics and gynaecology or anaesthesia, and/or for accommodation in a Southern Cross approved facility.

VIP Plan 3 includes all benefits from VIP Plan 1 (except Specialists and Tests on page 4), and VIP Plan 2, plus those listed under the General Medical heading below.

GENERAL MEDICAL	VIP Plan 3
Doctor Visits Doctor Visits	
Medical Practitioner Band I	
Surgery consultation	\$50 per consultation
Home consultation	\$75 per consultation
After hours	\$75 per consultation
Practice nurse (where no Medical Practitioner Band I fee applies)	\$22 per consultation
Prescriptions	\$600 per Claims Year
Charges for prescription Drugs prescribed by a Medical Practitioner (all Bands) or registered nurse Band II.	
Other Paramedical Services	
Registered Optometrist	\$50 per consultation
Acupuncture (Carried out by a Medical Practitioner Band I or II)	\$40 per consultation
Chelation Therapy (Carried out by a Medical Practitioner Band I)	\$40 per consultation
Registered Physiotherapist	\$50 per consultation
	\$250 per Claims Year
Registered Orthoptist	\$200 per Claims Year
Registered Clinical Psychologist (must hold a clinical diploma and be in private practice.	\$300 per Claims Year
Reimbursements are made for clinical treatments, excluding educational, industrial or sports psychology.)	,
Registered Podiatrist	\$35 per consultation
	\$175 per Claims Year
Ambulance (Emergency transportation only)	\$180 per Claims Year
Registered Chiropractor (Including x-rays and cost of medication)	\$50 per consultation
- Charles Complete Co	\$250 per Claims Year
Registered Osteopath (Including x-rays and cost of medication)	\$50 per consultation
	\$250 per Claims Year
Health management	\$300 per Claims Year
NZ Registered Dietitian or NSNZ registered Nutritionist	4000 per ciairile real
Dental	\$100 per Claims Year

VIP Plan 4 includes all benefits from VIP Plan 1 (except Specialists and Tests on page 4), VIP Plan 2 and VIP Plan 3 (except Dental), plus those listed under the Dental and Optical heading below. This section provides 75% reimbursement of medical charges up to the Policy Limits specified for each category of cover.

DENTAL AND OPTICAL	VIP Plan 4
Dental Dental treatment by a dental practitioner or dental hygienist registered with the Dental Council of New Zealand or Oral Surgeon in private practice including extraction of teeth, dentures, and endodontic, periodontic or orthodontic treatment. Prescription glasses/sunglasses and contact lenses (including frames)	75% of expenses incurred up to
Annual general medical checkup with a Medical Practitioner Band I	\$500 per Claims Year \$90 per Claims Year
(Policyholder only)	\$90 per Claims real